

# Supply Chain Warehouse Operative Level 2 Apprenticeship

Warehouse Operatives communicate with a wide range of people and customers. They have a passion to meet customers' expectations by providing a quality service that encourages repeat business. Individuals in this role are highly competent in using industry-recognised systems and associated services (eg Traffic/Warehouse Management Systems) and will be able to work under pressure to tight deadlines. A Warehouse Operative will often be required to be flexible and work shifts including 4-on-4-off, days, nights, evenings and weekends.

Key responsibilities of a Warehouse Operative may include taking deliveries, checking for damaged/ missed items, storing goods, loading goods for dispatch, maintaining stock records and documentation and safely use a range of equipment, machinery and vehicles.

## OVERVIEW OF PROGRAMME

Below are examples of what the Apprenticeship may include. By selecting specified units, Apprentices can also work towards achievement of the Level 2 Warehouse Certificate and in doing so will also cover most of the knowledge and skills required for the Level 2 Apprenticeship.

- Health, safety and security
- Building effective relationships
- Equipment and machinery
- Communication
- Logistic operations
- Standards or receipt, storage and dispatch
- Stock levels

## END POINT ASSESSMENT

To successfully complete the Apprenticeship, each Learner must pass an independent End Point Assessment, which includes:

- **Knowledge test**
- **Observation**

Successful outcome will be graded as either Pass or Distinction.

## DELIVERY STRUCTURE

Programme delivery is flexible and is tailored to meet industry, sector and roles needs. Apprentices benefit from a blended learning programme that includes:

- Skills coach and tutor support
- Online learning and delivery sessions
- Self-study tasks
- Regular progress reviews, calls or visits with their skills coach
- English/Maths specialist tutor support where required

**GIVE YOUR EMPLOYEES  
THE OPPORTUNITY TO  
ELEVATE THEIR CAREER  
WITH AN APPRENTICESHIP AND  
BECOME A LEADER IN YOUR  
BUSINESS TODAY...**



## SKILLS AND BEHAVIOURS

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- 🌿 Team work
- 🌿 Interpersonal Skills
- 🌿 Communication
- 🌿 Safety
- 🌿 Credibility and honesty
- 🌿 Understanding regulations
- 🌿 Positivity and integrity

## KEY INFORMATION

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- 🌿 **Duration of Programme:** 14 months
- 🌿 **Qualifications Gained:** Level 2 Apprenticeship in Warehouse Operative, Level 2 Warehouse Certificate (embedded qualification), Level 2 in Functional Skills Maths and English (if applicable)
- 🌿 **Typical Job Roles:** Material Handler, Shipping Specialist/Associate, Loader, Warehouse Operative and Stock Clerk
- 🌿 **Progression:** The role may be a gateway to further career opportunities within supply chain and logistics, such as management or senior support roles. Team Leader Level 3 or Supply Chain Practitioner Level 3
- 🌿 **Programme Value:** £3,000 (funded by Levy or Government funding depending on company size)

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