

FAST TRACK YOUR FUTURE

Choosing the Level 5 Operations Management Apprenticeship with SR Apprenticeships was one of the best decisions I've made for my career. When DHL offered me a place on their Future Leaders programme, the apprenticeship element immediately stood out. It gave me the chance to continue developing academically while applying everything directly into a real, high-pressure operational environment — often on the very same day I learned it.

“ *I genuinely recommend an apprenticeship with SR to anyone considering one — whether you're coming from university like I did, or stepping straight into the workplace.* ”

The support from my Skills Coach, Natalie, was exceptional. She understood the demands of my role and helped me balance intense periods at work with my apprenticeship responsibilities. That flexibility — combined with honest conversations about workload and realistic expectations — meant I could deliver at a high standard in both areas. When I achieved my distinction, it felt like a shared celebration.

SRApprenticeships 



Sam Jenkins
Operations Manager
Level 5 Apprentice
DHL

What made the biggest difference was how seamlessly the programme integrated with my role. Concepts like Gantt planning, risk assessments and communication plans weren't just theoretical; I was using them to run major projects, organise teams, and solve actual business challenges. That immediate relevance accelerated my growth and helped me achieve a promotion into an Operations Manager role within my first year.

“ *You get out what you put in, and the combination of academic development, real-world application and personal support is second to none. I'm proud of what I achieved, and I'm excited for what comes next.* ”

This apprenticeship didn't just teach me new skills; it proved what I'm capable of. I learned that with commitment and resilience, I can thrive even in high-pressure environments. It opened doors, accelerated my progression and gave me the confidence to aim even higher in my career.